

**Subject:** Thank you for your email. Re: [Fwd: Fwd: Public Records Act Request: PR090]  
**From:** "Brenda Barnette" <brenda.barnette@lacity.org>  
**Date:** Fri, 26 Apr 2013 11:00:54 -0700  
**To:** bjensen@sheltertrak.com

Thank you for your e-mail. I greatly appreciate your input.

My staff and I will look at your message and will do our best to address your concerns.

If your issue requires immediate attention and it is during regular business hours (9am to 5pm, Monday through Friday), you can contact my assistant by phone at (213) 482-9556 or call (888) 452-7381 to locate one of the six Los Angeles Animal Services shelters nearest to you.

Due to the volume of e-mails that we receive each day, it is impossible to respond immediately to each one. Moreover, it is not always possible for my staff to respond to each e-mail from people who live outside the City of Los Angeles.

Many of the e-mails I receive do not include the name and address of the writer. It will help me to respond to your concerns if you choose to provide your name and address in addition to your e-mail address.

Thanks again for writing!

--

Brenda F. Barnette  
General Manager

LA Animal Services  
Administrative Office  
221 N. Figueroa Street, 5th FL  
Los Angeles, CA 90012

(213) 482-9558 (office)  
(213) 435-0815 (cell)  
(213) 482-9511 (fax)

[www.laanimalservices.org](http://www.laanimalservices.org)

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