



Brad Jensen &lt;sheltertrak@gmail.com&gt;

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## Public Records Request - PR061

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Patricia Learned &lt;PLearned@animalcare.lacounty.gov&gt;

Thu, Feb 12, 2009 at 10:18 AM

To: BJensen &lt;bjensen@sheltertrak.com&gt;

Cc: Brad Jensen &lt;sheltertrak@gmail.com&gt;, Marcia Mayeda &lt;MMayeda@animalcare.lacounty.gov&gt;, David Dijkstra &lt;DDijkstra@animalcare.lacounty.gov&gt;

Mr. Jensen,

I appreciate your point. However, as you may or may not know, the time it takes to process a query such as this one isn't just in the design of the query, but in the processing of such a query. Even to add or delete information that may have been contained in a previous query would take time and could take more time than simply designing the query from scratch. In addition, drawing information from a database of our size takes quite a long time. Lastly, the information then must be cut and pasted from SQL into Excel. There is no simple export function.

I posed your question to our IT department. In order to ensure that you get all the information requested, they went ahead and designed and processed a query from scratch. It took 1.5 hours to produce the Excel file containing over 225,000 records. The cost to you for this information would be \$48.00. Because I was not able to determine if there was, in fact, a query in existence that may have substantially contained some or most of the information you requested, I am willing to reduce this amount to \$32.00 for one hour of work to include the cost of burning it to disk for you.

If you are still interested in receiving this information, please remit a check to me in the amount of \$32.00. We will forward the disk to you once the check is received.

Sincerely,

**Patricia L. Learned, J.D.**

Department of Animal Care and Control

5898 Cherry Ave.

Long Beach, CA 90805

(562) 256-1362

Fax (562) 422-3408

**"Duty with Compassion"**

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**From:** BJensen [mailto:[bjensen@sheltertrak.com](mailto:bjensen@sheltertrak.com)]

**Sent:** Monday, February 02, 2009 10:33 PM

**To:** Patricia Learned  
**Cc:** Brad Jensen; Marcia Mayeda; David Dijkstra  
**Subject:** Re: Public Records Request - PR061

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